



***AMA Sonata
Melodies of the Danube
July 26-August 2, 2019***

Frequently Asked Questions

1. AIR

a. CRUISE ONLY DATES

The dates of the cruise are July 26th through August 2nd. The cruise will depart from Budapest (you will need to fly to BUD) and return to Vilshofen (which is 2 ½ hours from Munich - MUC). In order to begin the cruise on the 26th, you will need to leave the U.S. on July 25th to arrive in Budapest on the morning of the 26th. The return should be booked on the 2nd of August from Munich. As soon as the airlines post their schedules and fares within the next two months, we will also offer a discounted group airfare for travel to coincide with the cruise travel dates. The cost of the transfers between the airport in Budapest to the ship and the ship to Munich is anticipated to be roughly \$ 72.00 round trip per person.

b. EXTENDING YOUR STAY

For those of you that would like to take advantage of arriving in Budapest prior to the cruise departure day and/or extend your stay at the end of the cruise, we will be promoting hotel packages to include additional nights as well as transfers in both Budapest as well as Prague (roughly 5 hours from Vilshofen). Please let us know if you are interested in receiving additional information as it becomes available.

Regardless of your choice of travel dates, you are not required to book your airline tickets through us. We are happy to assist but understand that travelers may prefer to book their own travel using mileage, points, etc.

2. CRUISE PRICING

a. CATEGORY SELECTION

We have attached a description of the different categories and pricing levels. The pricing is determined based on the location and size of the stateroom. Please understand that space is limited so it is important to reserve your space to ensure your first choice. Please visit the official [website](#) to get a better perspective of the category type that best fits your style. Please note that there is an elevator on board the ship but that it does not go to either the lowest or the highest deck of the ship.

b. MOBILITY QUESTIONS

In view of the cobblestone streets and uneven terrain and because the ship elevator does not cover the full ship, cruising on this vessel is not advisable for anyone that requires the use of mobility devices.



c. INCLUSIONS

Please review Your Cruise Cost Inclusions document very carefully and notice how much is really included in the pricing. We have included the port taxes and gratuities. Most shore excursions are included. A list of items/services not included are also noted for your review.

d. SINGLE SUPPLEMENT

The ship will only allow us to have a minimum number of staterooms with single occupancy. The supplements are high but are available upon request.

e. TRIPLE ACCOMMODATIONS

All staterooms including the 4 suites can only accommodate up to 2 persons. We are happy to work with you on stateroom placement so that you can be next door or close to any others traveling in your party.

3. PAYMENTS AND CANCELLATION POLICIES

a. PAYMENT DUE DATES

Please note the due dates on each payment on the Registration Form as well as the discounted price if you pay by cash or check. You are welcome to pay in installments provided that the total amounts reach us by the due dates listed.

b. CANCELLATION POLICIES

Tour Plan International, Ltd. has contracted to hold inventory on the ship and has committed to the full payment for each stateroom held as of August 10, 2018. In order to provide you excellent pricing and to protect our contractual obligation, we require that you provide your credit card information to use as a guarantee for your booking. If you cancel your booking after 8/11/18 and prior to making final payment, your credit card will be charged for the remainder of the trip cost at the time of cancellation.

If you purchase Trip Cancellation Insurance for the full amount of the trip, prior to your cancellation, and you cancel for a covered reason, you will be refunded in full (minus the cost of the insurance premium) by the insurance company once your claim is completed.

Protect your investment! Trip Cancellation and Interruption Coverage is available for a minimal fee and we recommend that you purchase Trip Cancellation Insurance within 14 days of making your initial deposit so that pre-existing conditions are covered. Please refer to the Group Travel Insurance document for more information. Insurance premiums may be paid by credit card.